

## **Warriors' Angels Program Standards**

Guardian Angels for Soldier's Pet has chosen to implement the following tenets as defined by member organizations of ADI (Assistance Dogs International) to further ensure the Warriors' Angels program will produce a quality service and to protect applicants, teams, and graduates from feeling exploited or demeaned

- 1. Warriors Angels volunteers or paid service providers working with dogs and/or clients that requires specialized people/canine skills must have:
  - a.) An affinity for people and excellent communication skills.
  - b.) Canine knowledge and training experience that ensures established training and client standards can be met by the member organization.
- 2. Program policies and procedures will be followed to ensure that Guardian Angels for Soldier's Pet and the Warriors' Angels program volunteers will be able to maintain established standards of service to service members or veterans medically diagnosed with PTSD through their application process, team matching methods, training, and the Certification Exam, plus Team follow-up as long as the Team's "ASC" can perform the tasks they were trained to do.
- 3. Guardian Angels for Soldier's Pet Board members receive orientation and provided with appropriate educational materials about the Warriors' Angels program. The materials should include but not be limited to the following:
  - a.) History of Assistance Dogs and the history of their respective programs.
  - b.) ADI's established Standards and Ethics.
  - c.) Responsibilities such as financial management, resource identification, solicitation and fund-raising.
  - d.) Ongoing Programs and Services and long range planning.
- 4. Guardian Angels for Soldier's Pet and the Warriors' Angels program volunteers recognize the community has a right to receive information concerning the Warriors' Angels program and how the program funds are used.
- Guardian Angels for Soldier's Pet and the Warriors" Angels program volunteers recognize
  the community has a right to receive education on the benefits received by a service member
  or veteran diagnosed with PTSD through the use of a specially trained Assistance Service
  Canine (ASC).