



Warriors' Angels Program "Clients" Bill of Rights

In keeping with the purpose of the "Warriors' Angels" program for helping our service members and veterans who have been medically diagnosed with "Post Traumatic Stress Disorder" (PTSD) to achieve greater independence and improve their quality of life, Guardian Angels for Soldier's Pet believe the following ethical rights are essential to ensure that this mandate is reasonably and responsibly met.

1. Clients have a right to be considered to receive an "Assistance Service Canine" (ASC) regardless of race, sex, religion, or creed.
2. Clients have the right to be treated with respect and dignity at all times in their dealings with Guardian Angels for Soldier's Pet volunteers and third party representatives.
3. The Client has a right to receive a sound training program to learn how to use his/her "ASC" most effectively at home and/or in public.
4. The Client has a right receive appropriate education on his/her role as the Handler of an "ASC" in the community.
5. The Client has the right to receive regularly scheduled Team evaluation and follow-up support
6. The Client has a right to receive information on or ask for assistance in the following matters:
 - a) Additional training for the "ASC" that is needed due to a change in the client's functional level.
 - b) A behavioral management problem with the "ASC".
 - c) A major veterinary problem.
 - d) Legal problems pertaining to the use and access of the "ASC" as allowed by law.
7. The Client has the right to expect that personal files will remain confidential and will not be disclosed unless he or she has given express prior permission.
8. The community has a right to expect an "ASC" to be under control at all times and to exhibit no intrusive behavior in public, therefore the Client has the right to be partnered with an appropriate "ASC" and taught appropriate "handling" techniques.
9. The community has a right to receive information concerning the "Warriors' Angels" Program Standards and Ethics.
10. The community has a right to receive education on the benefits received by a service member or veteran with a disability through the use of an "ASC".
11. No client shall be required to participate in fund raising or public relations activities without their expressed and voluntary permission.